Worship Service Assessment

| Hospitality | Was the church easy to find? How was parking? Was there clear parking signage? How were you greeted? Were people friendly? Did anyone notice that you were a guest? If so, what did they say and do? Did you get a first-time visitor packet or anything that stated the vision of the church? Were different areas of the building (such as restrooms and children's area) clearly marked? Was it clear where to go to get connected? Were you invited to get more connected to the church? If so, what were the next steps? Was there coffee, water, or other refreshments? How was the quality? Did the building feel clean and welcoming? |
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| Worship | What was the worship music like? What style of music? Based on the style, what level was the quality of the music? How was the volume? Did the worship leader model worship to the congregation? Could you sing along? Did you feel comfortable participating? |
| Teaching and Leadership | What was the sermon like? Was the sermon topical or exegetical? Was the message clear, biblical, and compelling? Did you hear the gospel message proclaimed? Were you invited to salvation in Jesus? Who was the pastor (or pastors) of the church? Did the pastor make a good first impression? Could you see yourself following the pastor? Were you able to understand the church's mission and values? If so, what are they? |
| Children | What was the kids program like? Was the kids check-in area clean and functional? Did the check-in process go smoothly? Did anyone help you check in? Did anyone give you a tour of the kids area and explain the program? Was there security in the kids area? Was the kids program Christ-centered, and did they teach the Bible? Was the kids program fun and safe? |
| General | Was the overall experience poor, good, or great? Did anything happen in the service that was awkward or made you feel unwelcomed? Would you go back to this church again? Could you see yourself being committed to this church body? If not, why not? |

